

HARWOOD
HOUSE

LUXURY CARE

Harwood House is not just a beautiful building,
it's a home from home where you can enjoy exceptional
levels of compassionate care.

*"The building is a special place because of its architecture,
but it is the people who make it special by participating in it."*

Charlie Chaplin

Welcome

Welcome to our home. As the Registered Manager, I am deeply committed to ensuring that every resident feels safe, valued, and truly cared for. Our dedicated team works with compassion and respect, taking the time to understand each individual's needs, preferences, and life story. We believe that care is not just a service—it's a relationship built on trust, dignity, and kindness. Thank you for considering our home; we look forward to supporting you and your loved ones with warmth and professionalism.

We are very proud of Harwood House because it challenges expectations of what a nursing home has to be. We have set new standards in the way care is delivered and call it Luxury Care. For us, this means giving outstanding, professional and compassionate care, around the clock, for individuals of all ages.

It's seen in the pastoral support, the variety of activities, the quality of catering, and in the beauty of the building and gardens. It's inspired by our deep commitment to fulfill the needs of each resident (and their family). Their wellbeing is at the heart of all we do.

Whether you are looking for care for yourself or a prospective resident, the Harwood House team is committed to helping you from start to finish.

We welcome your enquiry and hope that you will find this brochure helpful as you make up your mind.



Rebecca Laing
REGISTERED MANAGER



Michael Fitch
DIRECTOR



Morag Forsyth
DIRECTOR EMERITUS

Why Harwood House Luxury Care Home?

Harwood House is a luxury care home in the beautiful village of Cookham Dean, located just outside Maidenhead.

We don't want you to feel daunted when you're looking for a luxury care home for yourself or somebody dear to you.

Our friendly and professional team will provide help and assistance at every stage of the journey to ensure you or your loved one can settle happily in our luxury care home.

What makes Harwood House different?

We're a luxury care home and we live by our vision to help older people and adults with chronic or critical illness live life well.

Harwood House provides a luxury environment with top class facilities in a gorgeous location, a wide range of excellent care options, top class dining and nutrition, a range of wellbeing activities and, most importantly of all, comfort and companionship.



"This care home with nursing is like a 5 star hotel and the nursing care is 5 star plus! The attention, kindness, concern and professional approach is first class. The rooms are very homely and have beautiful views and outlook. Lovely gardens to enjoy, especially with friends and family. There are activities going on every day, stimulating, creative and imaginative. Such a warm welcoming environment."

WIFE OF A RESIDENT



Why Harwood House Luxury Care Home?

Moving into an era of higher expectations, we are proud to present the William Fitch Suites at Harwood House which opened in 2023. The William Fitch Suites at Harwood House showcase a unique concept that combines quality independent living with a range of lifestyle services.

The three penthouse suites are beautifully appointed and equipped, furnished by William Yeoward with magnificent views of the surrounding countryside and Thames valley. Two of the Suites are suitable for couples.

Our Assisted Living services are all about treating you as an individual. We understand our residents' needs, preserve their dignity and respect their independence. In this way we create a real sense of home. Assisted Living is for those who value their independence, but need some help with day-to-day activities, such as dressing, bathing, laundry or taking medication. The level of care and support will depend on individual needs. Those benefitting from Assisted Living enjoy full access to all the social activities available each day and the beautiful spaces inside Harwood House and outside in the landscaped gardens. It is this blend of independent living in attractive surroundings with a strong sense of community that makes the William Fitch Suites at Harwood House truly unique.



Get in touch to find out more about Assisted Living in the William Fitch Suites at Harwood House.



A Luxury Environment

We have created a beautiful environment that is regarded by all who see, work or live in it, as extraordinarily good.

Working with architects, interior designers and landscape gardeners we created a home where each of the twenty-nine rooms has a luxurious but homely feel. The fabric and furnishings, the lighting and even the pictures on the walls were carefully chosen to please the senses and offer the ultimate in home comfort.

Each private suite has an ensuite bathroom, television, telephone, WiFi, and space enough to welcome friends and family. You can even bring your own furniture if you want to. There are three

well-appointed reception rooms, a garden room, a spa bath, hairdressing room. Outside there is plenty of secure space for people to walk, sit, relax and enjoy the gardens, bird life and beautiful views across the Thames valley towards Windsor Castle.

Harwood House's luxury environment helps promote a sense of security, safety and care. It is a stimulating and engaging environment for residents, where social interaction and companionship are encouraged, and loneliness alleviated. An environment where family and friends are welcome to visit.

Get in touch to find out more about our luxury environment.









Excellent Care Options

At Harwood House, the luxury care and assisted living we provide is a cut above what you might expect in an ordinary care home.

What services do we provide?

We provide a range of care services, all of the highest standard:

- For residents who require a greater degree of medical support, Harwood House is registered to provide nursing care.
- For residents living with Alzheimer's or other forms of dementia, we provide dedicated dementia care.
- For residents living with cancer or other chronic illnesses we provide dedicated palliative and end-of-life care.
- For residents who want to stay for a short period of time we provide respite care.



We also provide a few places for people who want to enjoy the luxury care, companionship and wellbeing activities at Harwood House without staying overnight and we call this day care. The only difference is the length of your stay.

Personalised, individual luxury care

We aim always for excellence, regardless of how long a resident stays for. Whatever level of care is needed, your move into Harwood House starts with an assessment of needs. We meet every resident and their family before the resident moves in - and at regular intervals after then - to define what level of care and service is most appropriate.

All of this detailed information goes into a Personalised Care Plan that is monitored daily. Our residents are at the centre of all that we do.



Excellent Care Options

After all, it's their home and they deserve a bit of luxury care, with companionship, an excellent standard and range of care options, dining, nutrition, and wellbeing activities some of our key luxury care benefits.

The people behind our luxury care home

Our staff are the reason for our luxury care home's excellent reputation. Passionate, skilled and always approachable, they're popular with our residents and respected by their families and medical professionals. The Named Care Provider practice at Harwood House means that each resident receives consistent care from one single caregiver.

They are compassionate, well trained and always ready to offer a helping hand or listening ear.

The Named Care Provider encourages the independence of the resident, gives them pastoral support, respects their dignity, and keeps in touch with family members.

Get in touch to find out more about our excellent standard of care.



Life at Harwood House



There's no great secret about what makes life at Harwood House so different from ordinary care and nursing homes. Quite simply, everything we do is based on a very clear mission: *to help older people and adults with chronic and critical illness live life well.*

What does this mean in practice? We believe that no two people are exactly alike and that no two residents need precisely the same service. Our person-centred approach enables Harwood House residents to maintain independence and dignity, even as their individual needs change.

We treat each and every resident as an individual. Whether you need support or not, the compassionate care team are committed to helping residents and family members by providing comfort, security, life enrichment and care within a safe, vibrant and uplifting environment.



Food and Nutrition

Looking forward to meal times is one of life's joys. You are encouraged to tell us what you most like to eat and drink. We provide a variety of dining options: three tasty homecooked meals each day, freshly cooked by our kitchen team. Our team are also available to provide snacks around the clock.

Our food is sourced locally and cooked in our own kitchen. It's varied and tasty because it's home cooking of the highest standard. Our head cook spends a great deal of time planning the meals that our residents enjoy. Relatives and friends are always welcome to join you for lunch and sample the delights of our kitchen for themselves. Blood pressure monitoring and nutritional support for each resident is overseen by our team.



Life at Harwood House

Wellbeing Activities and Leisure

A core part of our person centred Luxury Care is the activities and leisure programme. We recognise the importance of being cognitively and physically active.

It's so important to us and our residents, that we have dedicated activities co-ordinators who ensure something stimulating is on offer almost every day focused on mind, body, soul and spirit. All are encouraged but no one is made to take part.

Our principles in providing wellbeing activities and leisure include encouraging independence, enabling choice, preserving dignity, celebrating individuality, nurturing the spirit and involving family and friends.

Of course, it's entirely up to you how you spend your time and how many activities you choose to join. But, whether you're a social butterfly or a more reserved individual, you'll never be short of ways to pass your time enjoyably at Harwood House.

Companion Care

Harwood House has five double occupancy suites which offer the perfect solution for partners so no-one has to face the difficulty of being separated, and financial responsibilities can also be shared.

End of Life Care

Ultimately, we all want to end our lives in quiet dignity, free from pain, in a place where we feel at home, surrounded by family or friends. At Harwood House, our palliative care services are provided with the care, compassion and professionalism that both the resident and their families need during this final challenge in everyone's life.

Harwood House team members work with medical staff, hospices and other professionals whenever needed in order to provide a comfortable environment for our residents and to relieve suffering as much as possible.

Get in touch to find out more about our Life at Harwood House.







Get in Touch with Harwood House

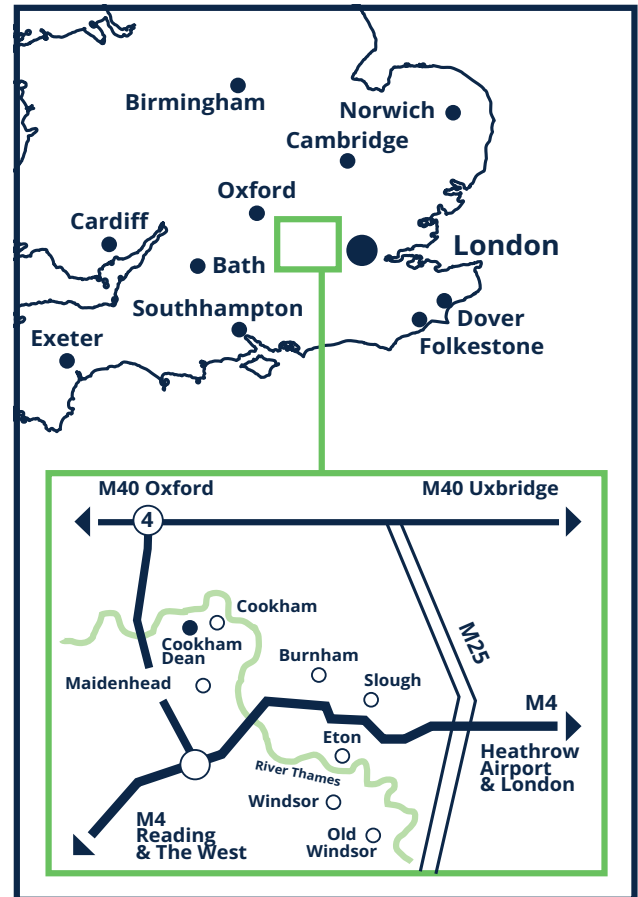
Harwood House's unique reputation is earned from the enormous investment, over many years, of thought, time and resources to deliver the very best care of life, which we call Luxury Care.

We want to continue to challenge popular expectations of what a nursing home has to be like. We intend to go on setting new standards in the way care is delivered.

Harwood House **Luxury Care** developed because living in a lovely place, where our individual needs are understood and met with sensitivity and professional care is what we will expect for ourselves one day.

That's why we believe it is the right of our residents to expect the exceptional and to reject what is ordinary.

Come and see for yourself just how special Harwood House really is. Visitors are always welcome. Let us know in advance when we can expect you and we will make sure that there is someone to show you round properly. If you would like to know more about Harwood House Luxury Care please take a look at our website harwoodhouse.co.uk or call us.



Spring Lane, Cookham Dean, Maidenhead, BERKSHIRE SL6 6PW

Call us on **01628 478 000** or email us at home@harwoodhouse.co.uk to arrange a visit or find answers to your questions. We look forward to welcoming you to Harwood House.



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design/print: lurgan@netti.com